

Tech Mahindra Campus Placement Notice

Notice Date : 25.11.16

Designation - Associate-Technical Support | Band - U1

Venue: Arya College of Engineering & IT (Old Campus)
SP-42, RIICO Industrial Area, Kukas
Delhi Road, Jaipur, Rajasthan -302028
Landmark : PNB & ICICI ATM at Main Gate

Date - First Week of December

Job Location - Noida, Chandigarh

*** Location specific*

Salary offered (TCTC)

	Noida	Pune	Chandigarh	Hyderabad
During Training	1,74,012/-	1,74,012/-	1,74,012/-	1,74,012/-
Post Training	2,06,764/-	2,06,764/-	2,06,764/-	2,06,764/-
Onetime Bonus	10,000/-	10,000/-	10,000/-	10,000/-

Terms & Conditions

Selected candidates are required to sign a service bond with us for a sum of INR 1,00,000/- (Rupees One Lakh Only). As per the bond, candidate will be required to serve the Company for a minimum period of 1 year from the date of joining

Eligibility**

[B.COM](#) / [B.SC](#) / BCA / BBA / BA/12+Diploma(3 yrs.)

Job Description

- Effectively execute calls of the customers in English (Voice based)
- Responsible for Installing, configuring and remote troubleshooting
- Responsible for handling Network troubleshooting in LAN and WAN environment.

- Responsible for Configuring and troubleshooting the Routers and Modem
- Responsible for handling customers' post registration technical queries
- Responsible for upselling support plans to customer basis warranty entitlement pre-sale customer service
- Providing technical guidance and support issues related to networking devices like router, switch, hubs, adapters, etc.
- Trouble shooting for Broadband related issues
- Setting up wireless connection on Laptops and Desktops
- Willing to work in 24x7 (Including night shift)

Documents to be provided/submitted

- Copy of resume
- Copy of All education (10th, 12th, Diploma/Graduation)- All year Mark sheet and Degree/Passing certificate (In case of 2015/ 2016 pass-out:- Please provide ATTESTED COPIES OF ALL YEARS MARK-SHEET downloaded from University website and a PROVISIONAL PASSING CERTIFICATE from the respective colleges)
- Address proof (Permanent or correspondence)
- Any government approved Identity Proof
- Two recent passport size photographs

Interested students are required to contact Placement department latest by 26th November 2016 (Before 1 PM)

Amit Gupta

Placement Head

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